



WATER & SEWER DEPARTMENT
City of Carterville

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Electronic Meter Damage Policy

In October of 2018, the Water and Sewer Board along with the City Council approved an automatic meter reading (AMR) and water meter replacement project. This initiative is intended to improve water meter accuracy, eliminate estimated bills, reduce meter reading cost, and allow us to provide immediate and accurate responses to possible leaks and billing questions.

Every water service in town has been replaced with a new electronic meter, register and transmitter antenna. These transmitter antennas are located on top of the water meter lid and is raised about a quarter of an inch. The elevation means they're more susceptible to being damaged by a mower and other equipment.

Any damage made to the water meter or corresponding parts will be assessed a \$250.00 repair fee to whom the water service is listed in.

Effective Date: August 8, 2019 by Water and Sewer Board